



**Advocates for the Rights of the Challenged**  
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**Board Members:** February 19, 2009

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To Whom It May Concern:

The ARC of Martin County has had the pleasure of utilizing the services of MicroTech Systems, Inc. for the past three to four years. The ARC of Martin County utilizes MicroTech Systems, Inc. for all of our computer network support. MicroTech provides the following services to our organization:

- The installation, implementation and support for both hard-wired and wireless network infrastructures. In addition to networking all of the computers in our administrative offices, MicroTech connected each of our seven group homes to the server wirelessly.
- On-site service technicians are always available when needed. Not only do the network service technicians have excellent network troubleshooting and support skills, but they are also professional and punctual.
- The remote network support has offered timely and cost-effective alternative to the on-site technicians. When a small problem occurs, MicroTech is often able to correct the issue without visiting our office. This service has saved us money and lessened the impact on productivity.

MicroTech continues to exceed our expectations for all of our computer network support needs. They came highly recommended to us and we are always happy to recommend their services to others. Every task is done in a timely manner with a clear goal of staying within the approved budget.

If you would like additional information about MicroTech, you can telephone me at (772) 283-2525.

Sincerely,

Keith W. Muniz  
CEO

Funded in part by:

